FLUKE®

Silver Instrument CarePlan

Technical Data

Extended warranty for your Fluke instrument.

Repairs are always unexpected, and they can be costly. Control your cost of ownership with a Fluke Silver CarePlan.

The Fluke Silver CarePlan is a comprehensive instrument warranty support plan that puts you in charge of your operating costs and protects your investment in your new Fluke instrument.

Extend repair coverage for two or four additional years beyond your factory warranty[1]
If your Fluke covered instrument needs repair, we'll repair it at no charge, including a new calibration of your choice. Select from two- or four-year plans and have peace of mind, knowing that your cost of ownership is under control.

Choose the calibration that's right for you should you need a repair
Silver CarePlans include a calibration with any necessary repair[4]. When you purchase your plan, simply select the calibration that's right for you and your company. Select from these model options:

- **TRA:** Traceable calibration without data
- **STD:** Standard calibration with data[3]
- **ACR:** Accredited calibration

Notification of important product updates – included[2, 4, 5]
Keep your instrument up to date. When you are registered on our website, you will receive email notification of important PCN (product change notices) that affect your instrument. If your instrument is sent to us for repair, our technicians will install these firmware, software or hardware improvements—at no charge to you. Other providers cannot perform these valuable services.

Qualifying for the Priority Silver CarePlan
You may purchase your Silver CarePlan at the time you order your new instrument or anytime within your new product's one-year factory warranty.

What calibration should I choose?
The type of calibration you have performed after a necessary repair depends on your company's requirements. For more information on calibration types go to **www.fluke.com/calibration**.

Still have questions?
Every business needs to know their money is working hard for them. Your local Fluke representative can show you the value of these plans by comparing Silver CarePlans to other forms of instrument maintenance and repair. You'll be surprised at the value these plans offer!

Silver CarePlan basic features:[1, 2, 3]

- Extended warranty coverage for your instrument beyond your original factory warranty (includes calibration at time of needed repair)
- Free product updates (PCNs) performed at the time of repair
- Two- and four-year plans available

Silver CarePlan availability

Instrument model families covered by Fluke Silver CarePlans	Silver CarePlan two-year	Silver CarePlan four-year
Precision measurement and calibration products		
55XXA Series	•	•
57XXA Series	•	•
58XXA Series	•	•
61XXA Series	•	•
8508A	•	•
8845A/8846A	•	•
91XX	•	•
95XXA/B	•	•
96XXA	•	•
Data logger products		
26XXA	•	

For a comprehensive list of Silver CarePlan models for your specific instrument, go to: **www.fluke.eu/silvercare**

Contact Fluke or your local representative or distributor for more information or to place your order.

*Silver CarePlan service, repair and calibration benefits are not available in all countries. Confirm availability with your local authorized Fluke representative.

Footnotes:

1. Extended warranty covers normal instrument repair issues. Instruments showing signs of failure due to physical abuse, improper operation or application as determined by our labs are not covered under these Silver CarePlans and standard repair and calibration charges will apply.
2. PCN (product change notice) updates concern operations and specifications important to maintaining proper product operation. Only significant (level 1 and level 2) updates are installed.
3. Not all calibrations are available for all products. Standard "STD" calibrations provided; U.S: ISO17025 (Z540); Europe: CalNet®, "ACR" calibrations provided; U.S. A2LA; Europe: UKAS, DKD or RvA depending on lab.
4. Calibrations are not performed and PCNs are not installed on instruments that do not require repair or are evaluated as "no-fault found" on our technician's final analysis.
5. Notification is dependent on the information you list when registering on our website.

Other value-added services from Fluke:

Silver CarePlans are just one of the great value-added products and services offered by Fluke to support their customers. Other products include:

- **Gold CarePlans:** Priority turnaround service plans for annual calibration and repair services
- **TEAM:** Web-based Test Equipment Asset Management helps track and control your test and measurement assets
- **Product upgrades:** Enhancement options for a wide variety of Fluke instruments
- **On-site calibration contracts:** Keeps manufacturers up and running and costs under control with scheduled calibration visits by Fluke Service.

CarePlans at a glance

Feature	Gold CarePlans	Silver CarePlans
Standard repair coverage during plan term	•	•
Annual calibration included	•	
3-day turnaround for calibration	•	
10-day promised turnaround on repair	•	
Pre-paid priority freight return	•	
PCN service	•	•
Instrument age limit to purchase coverage	No limit*	12 months
Calibration on repair incident	•	•
Discounts on product upgrade	•	•
Discounts on Fluke training classes	•	
Calibration due notification service	•	
2-year and 4-year plans available		•
1-year, 3-year and 5-year plans available	•	

*Units over 7 years must be inspected by our Fluke service lab prior to order acceptance.

Fluke. *Keeping your world up and running.*

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